



9th February 2021

Dear Partner,

In light of the continuing restrictions to travel and the ongoing uncertainty caused by the Covid-19 pandemic, we have taken the decision to cancel all flights and holidays until 14th April 2021, with a planned re-start date of 15th April 2021.

We are contacting our customers to discuss options which include rebooking with no admin fee or a full cash refund, and we will continue to provide this VIP service for which we have been widely praised.

We will continue to react according to new updates and we want to provide customers, who work hard and save hard for their well-deserved holidays, with timely information at all times.

As always, we thank you for your patience and understanding with this situation, and we will update you as soon as the situation changes.

Thanks again for your continuing support, if you have any questions or queries, please do not hesitate to contact the contracting team or myself.

Kind regards,

Steve Heapy
Chief Executive Officer