





ONLINE TRAVEL PIRATES ANTI-CONSUMER SCAMS

Audit of scams and overcharges levied by
Online Travel Pirates (OTPs) on unsuspecting consumers

Completed Nov 2023

Online Travel Pirates Consumer Scams

Audit of OTP scams and overcharges (conducted Nov 2023)

OTP OVERCHARGES - NOV 2023				
OTP	PRODUCT	OTP PRICE	RYANAIR PRICE	OVERCHARGE
 KIWI.COM	Allocated Seats	€24.40	€5.50	+344%
 opodo	Allocated Seats	€19.99	€5.50	+264%
 eDreams	Flight Change Fee	€105	€45	+133%
 lastminute.com	10kg Bag	€39.64	€18.39	+116%
OTP INVENTED CHARGES - NOV 2023				
 KIWI.COM	“Processing” Fee	€30	€0	-
 opodo	“Cancellation” Fee	€60	€0	-

Kiwi.com

Scam/Service	Ryanair	Kiwi.com
"Processing Fee"	€0	€30 overcharge
"Premium Service Support"	€0	€15 overcharge
Allocated Seats	€9.50	€39.40 overcharge (+315%)
Allocated Seats	€5.50	€24.40 overcharge (+344%)
20kg Bag	€23.49	€36.43 overcharge (+55%)
Priority Boarding	€16	€36.80 overcharge (+130%)

Edreams.com

Scam/Service	Ryanair	Edreams.com
"Standard Service Support"	Free	€7.99 overcharge
"Premium Service Support"	Free	€17.99 overcharge
Payment Fee	Free	€60 overcharge
Allocated Seats	€5.50	€19.99 overcharge (+267%)
Allocated Seats	€9.50	€23.99 overcharge (+153%)
Flight Change Fee	€45	€105 overcharge (+133%)
10kg Bag	€18.39	€38.73 overcharge (+111%)
20kg Bag	€23.99	€44.33 overcharge (+85%)
Priority Boarding	€16	€21 overcharge (+31%)

Lastminute.com

Scam/Service	Ryanair	Lastminute.com
Allocated Seats	€5.50	€23 overcharge (+318%)
Allocated Seats	€9.50	€22.50 overcharge (+137%)
10kg Bag	€18.39	€39.64 overcharge (+116%)
20kg Bag	€23.99	€45.24 overcharge (+89%)
Priority Boarding	€16	€19.10 overcharge (+19%)

Opodo.com

Scam/Service	Ryanair	Opodo.com
"Flight Cnx Fee"	Free	€60 overcharge
"Standard Service Support"	Free	€7.99 overcharge
"Premium Service Support"	Free	€17.99 overcharge
Allocated Seats	€5.50	€19.99 overcharge (+264%)
Allocated Seats	€9.50	€23.99 overcharge (+153%)
10kg Bag	€18.39	€38.73 overcharge (+111%)
20kg Bag	€23.99	€44.33 overcharge (+85%)
Priority Boarding	€16	€21 overcharge (+31%)

Kiwi.com “Processing Fee”

Kiwi.com

Service levels and fees | Help | x +

kiwi.com/en/help/search/article/service-levels-and-fees-178/

KIWI.COM ✈️ EUR Help & support [Profile]

Home > Article

Service levels and fees

You can choose between **3 service levels** with **different processing fees** for additional services such as changing personal details (name change, passport change, name correction, etc.), selecting **seats**, or adding **baggage**. A higher service level also means **faster customer support** — we'll prioritize your call in our queue.

*You can add additional services and make changes **up to 48 hours** before the start of your trip.*

Basic Services

- €30 processing fee for each additional service (on top of the fee charged by the carrier)
- No priority in the queue when you call us. Customers with Plus or Premium services will get answered first.

Plus Services

- €10 processing fee for each additional service (on top of the fee charged by the carrier)
- Shorter wait time for customer support. You'll skip the customers with Basic Services in the queue.

Premium Services

- No processing fee for additional services. You'll only pay what the carrier charges.
- Shortest wait time for customer support. You'll have the highest priority in our queue when you call.

! If you're already traveling, we'll prioritize your call regardless of your service level. We'll be there for you as fast as we can.

[Upgrade service package](#)

Did this article help you?

Yes No

08:18
03/11/2023

+€30 overcharge

Kiwi.com “Service Support”

Kiwi.com

The screenshot shows the Kiwi.com booking interface for a flight from Dublin to Madrid on December 2nd. The progress bar indicates the current step is 'Ticket fare'. The selected fare is 'Saver'. A section titled 'Upgrade your level of Kiwi.com services' offers two options: 'Basic Services' (Included) and 'Premium Services' (15€). The 'Premium Services' option is circled in red and labeled 'Recommended'. To the right, a summary shows '1x Passenger' for 22€ and 'Automatic flight check-in' for FREE, with a 'Total (EUR)' of 22€. A red callout box highlights a '+€15 overcharge' compared to Ryanair.com. The bottom of the page shows a 'Continue' button and a footer stating 'www.kiwi.com is owned and operated by Kiwi.com s.r.o., Czech Republic'.

+€15 overcharge
€0 on Ryanair.com

Kiwi.com Allocated Seats

Kiwi.com - €39.40 (+315% overcharge)

Dublin - Madrid, 2 December

0 €

A	B	C	D	E	F
EXIT			EXIT		
Economy class (rows 1 - 33)					
1	50€	50€	50€		
2	39€	39€	39€	50€	50€
3	39€	39€	39€	39€	39€
4	39€	39€	39€	39€	39€
5	39€	39€	39€	39€	39€
6	39€	39€	39€	39€	39€
7	39€	39€	39€	39€	39€
8	29€	29€	29€	29€	29€
9	29€	29€	29€	29€	29€
10	29€	29€	29€	29€	29€
11	26€	26€	26€	26€	26€
12	26€	26€	26€	26€	26€

1x Passenger 22 €
Cabin baggage 36.80 €
Automatic flight check-in FREE

Total (EUR) 58.80 €

Total price including all taxes and fees

Base fare: 19.99 €
Baggage: 18.40 €
Our service fee: 20.31 €
Other fees and taxes: 0.10 €

Assign seat 4-C to yourself?
39.40 € (Standard)

Cancel Confirm

+315% overcharge

Ryanair.com - €9.50

Ryanair

€19.50

Fees | Contact us

Recommended Select your own

Select any seat you like
Check-in 60 days pre-departure

Dublin to Madrid
Passengers

Aisle 04C €9.50

Continue

BEST VALUE UP FRONT - €7.50

€9.50

€5.50

STRETCH OUT FOR LESS - €10.50

BEST VALUE AT THE BACK - €5.50

Kiwi.com Allocated Seats

Kiwi.com - €24.40 (+344% overcharge)

Dublin - Madrid, 2 December

1x Passenger 22 €
Cabin baggage 36.80 €
Automatic flight check-in FREE

Total (EUR) 58.80 €

Total price including all taxes and fees
Base fare: 19.99 €
Baggage: 18.40 €
Our service fee: 20.31 €
Other fees and taxes: 0.10 €

+344% overcharge

Assign seat 28-D to yourself?
24.40 € (Standard)

Cancel Confirm

Ryanair.com - €5.50

Fees | Contact us

Recommended **Select your own**

Select any seat you like
Check-in 60 days pre-departure

Dublin to Madrid
Passengers

Aisle **28D** €5.50

Continue

A card payment processing fee may be applied to your booking. This fee will be reflected in the total price once the card number has been entered. Please see our GTCC for more details.

Kiwi.com 20kg Bag

Kiwi.com - €36.43 (+55% overcharge)

we're showing you the maximum allowed size for your itinerary.

1x personal item
Must fit under front seat
40 x 20 x 25 cm
0 €

Carry-on bundle (Popular)
1x personal item + 1x cabin bag (10 kg) + Priority boarding (Ryanair)
40 x 20 x 25 cm | 55 x 20 x 40 cm
36.8 €

Checked baggage
Different airlines have different limits on baggage size, so we're showing you the maximum allowed size for your itinerary.

1x checked bag 20 kg
119 x 81 x 119 cm
36.43 €

2 x checked bags 20 kg each
119 x 81 x 119 cm
73.93 €

Travel insurance provided by AXA Assistance
Applies to COVID-19 and related treatment.
Travel Plus + 34.69 €

1x Passenger	22 €
Cabin baggage	36.80 €
Automatic flight check-in	FREE
Total (EUR)	58.80 €

Total price including all taxes and fees:
Base fare: 19.99 €
Baggage: 18.40 €
Our service fee: 20.31 €
Other fees and taxes: 0.10 €

+55% over-charge

Ryanair.com - €23.49

1 Small Bag fits under your seat
40 x 20 x 25 cm

Priority & 2 Cabin Bags
40 x 20 x 25 cm and 55 x 40 x 20 cm

10kg Check-in Bag
1 bag per passenger
55 x 40 x 20 cm
Add €18.39

20kg Check-in Bag
Up to 3 bags per passenger
120 x 120 x 80 cm
Cheapest time to buy
Add €23.99

Kiwi.com Priority Boarding

Kiwi.com - €36.80 (+130% overcharge)

we're showing you the maximum allowed size for your itinerary.




1x personal item
Must fit under front seat

40 x 20 x 25 cm

0 €

Popular

Carry-on bundle
1x personal item + 1x cabin bag (10 kg) + Priority boarding (Ryanair)

40 x 20 x 25 cm 55 x 20 x 40 cm

36.8 €

Skip the queue

1x Passenger 22 €

Cabin baggage 36.80 €

Automatic flight check-in FREE

Total (EUR) 58.80 €

Total price including all taxes and fees

Base fare: 19.99 €

Baggage: 18.40 €

Our service fee: 20.31 €

Other fees and taxes: 0.10 €

+130% overcharge

Checked baggage

Different airlines have different limits on baggage size, so we're showing you the maximum allowed size for your itinerary.

1x checked bag
20 kg

119 x 81 x 119 cm

36.43 €

2 x checked bags
20 kg each

119 x 81 x 119 cm

73.93 €

No checked baggage

Travel insurance provided by AXA Assistance

Applies to COVID-19 and related treatment.

Travel Plus
+ 34.69 €

- ✓ Medical expenses (including COVID-19)
- ✓ Trip cancellation due to your illness (incl. COVID-19), accident, death
- ✓ Assistance services
- ✓ Lost baggage

Ryanair.com - €16

RYANAIR FAQ Fees Contact us €19.99

bags

st on board

in Bag & 1 Small Bag

only


queue

nder the seat

40 x 20 x 25 cm

1 Small Bag
fits under your seat

BOARD FIRST



40 x 20 x 25 cm and 55 x 40 x 20 cm

Priority & 2 Cabin Bags

to Madrid

1 Small Bag only
Included with fare

Add for €16.00

Check in any bags?

10kg Check-in Bag
1 bag per passenger

55 x 40 x 20 cm

Add €18.39

20kg Check-in Bag
Up to 3 bags per passenger

120 x 120 x 80 cm

€23.99

Cheapest time to buy

to Madrid

09/11/2023

eDreams.com “Flight Change Fee”

The screenshot shows the eDreams.com website with the 'Terms and Conditions' page open. The browser address bar shows 'edreams.com/terms-and-conditions/'. The page title is 'eDreams Terms and Conditions'. On the left, there is a 'Contents' table of contents with '3. Purchase conditions' highlighted. The main content area shows '3. Purchase conditions' and '3.1. Cancellations and changes'. A red box highlights the text: 'request with your Travel Supplier(s), by charging a service fee of up to sixty euro (€60) per person and route cancelled and/or changed. Please note that our services fees for managing cancellations and/or changes do not include the amounts eventually charged by your Travel Supplier(s), according to their terms and conditions. If you wish to order a cancellation or a change through eDreams, please contact us via our Help Centre. These requests cannot be processed by email.' To the right of this text is a red box with the text '+€60 overcharge'. The bottom of the screenshot shows a Windows taskbar with various application icons and a system tray showing the time '09:05' and date '03/11/2023'.

Contents	
1. Use of the platform	
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3. Purchase conditions

3.1. Cancellations and changes

3.1.1. The chance to cancel or change a travel product or service purchased through this Platform, as well as the way to do so, will depend on the terms and conditions of your Travel Supplier(s), which are usually according to the sort of fare chosen (i.e. low cost fares do not usually allow changes or cancellations). eDreams can assist You to find out whether Your fare allows changes or cancellation and, if you wish, eDreams can also manage your request with your Travel Supplier(s), by charging a service fee of up to sixty euro (€60) per person and route cancelled and/or changed. Please note that our services fees for managing cancellations and/or changes do not include the amounts eventually charged by your Travel Supplier(s), according to their terms and conditions. If you wish to order a cancellation or a change through eDreams, please contact us via our [Help Centre](#). These requests cannot be processed by email.

3.1.2. According to Article 103.a) of the Royal Decree 1/2007, of 16th of November, by which it is approved the General Law on Consumers and Users Rights, we inform You that once your purchase is confirmed, the mediation service provided by edreams is considered as totally executed and therefore you are not entitled to use your withdrawal right anymore.

3.2. Prices and payment methods

3.2.1. You will see total price of your order with the corresponding breakdown, once You have selected the Travel Services You want to order, which is before You will be bound by any contract or take any payment obligation. Such total price will include the price of all of selected travel services, including optional services, and eDreams' service fees. Please note that eDreams' services fees are non-refundable. This is because the service fees are charged for the mediation services provided by eDreams,

eDreams.com “Service Support”

eDreams.com

Passengers

Type	Check-in baggage
Adult	1 baggage (up to 20 kg) DUB to MAD -4C

Choose your level of support
Support Option

	Basic	Most popular Standard	Premium
Confirmation email on demand	-	✓	✓
Live updates on your flights and COVID-19 travel restrictions	-	✓	✓
Flight booking confirmation by SMS	-	✓	✓
Mobile flight alerts notifications	-	✓	✓
Preferential customer service	-	-	✓
Priority refund	-	-	✓
	Included no additions	€ 7.99 per passenger	€ 17.99 per passenger
	Select	Select	Select

Recommended for a stress-free trip

Automatic check-in

€€ **FREE**
total per booking

+ Add

€17.99 overcharge
€0 on Ryanair.com

09:44
09/11/2023

eDreams.com Allocated Seats

eDreams.com - €23.99 (+153% overcharge)

https://www.edreams.com/travel/secure/#details/13268506...
Dublin → Madrid

Cabin bag options for Ryanair
Check the cabin bag options for your flight

Your current selection:
Small bag only (40x20x25cm)
This item must fit under the seat in front of you.

Choose your seats

DUB - MAD

Avoid the middle seat? Due to Ryanair's seating policy, unless you pre-book you are very likely to be allocated a middle seat.

Departure flight
DUB - MAD

P1 4C € 23.99

09:40
09/11/2023

Ryanair.com - €9.50

https://www.ryanair.com/ie/en/trip/flights/seats?tpAdults=1&t...
Dublin to Madrid

Recommended | **Select your own**

Select any seat you like
Check-in 60 days pre-departure

Dublin to Madrid
Passengers

Aisle **04C** €9.50

Continue

09:05
09/11/2023

eDreams.com Allocated Seats

The image compares the seat selection process on two websites for a flight from Dublin (DUB) to Madrid (MAD). On the left, eDreams.com shows a price of €19.99 for seat 28D, which is a 267% overcharge. On the right, Ryanair.com shows the same seat 28D for €5.50, labeled as the 'BEST VALUE AT THE BACK'.

eDreams.com - €19.99 (+267% overcharge)

URL: <https://www.edreams.com/travel/secure/#details/13268506...>

Flight: Dublin → Madrid

Cabin bag options for Ryanair: Small bag only (40x20x25cm) - €19.99

Choose your seats: **+267% on eDreams.com**

Departure flight: DUB - MAD

Seats from €19.99

Selected seat: 28D, €19.99

Ryanair.com - €5.50

URL: <https://www.ryanair.com/ie/en/trip/flights/seats?tpAdults=1&t...>

Flight: Dublin to Madrid

Passengers: 1

Selected seat: 28D, €5.50

Label: BEST VALUE AT THE BACK - €5.50

eDreams.com “Failed Payment Fee”

eDreams.com

Contents

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9. Annex 3. Specific information for travel packages
10. Annex 4. Specific information for other products and services

and therefore you are not entitled to use your withdrawal right anymore.

3.2. Prices and payment methods

3.2.1. You will see total price of your order with the corresponding breakdown, once You have selected the Travel Services You want to order, which is before You will be bound by any contract or take any payment obligation. Such total price will include the price of all of selected travel services, including optional services, and eDreams' service fees. Please note that eDreams' services fees are non-refundable. This is because the service fees are charged for the mediation services provided by eDreams, which are fulfilled when the booking has been confirmed to You.

3.2.2. eDreams' service fees will vary according to the products or services included in your order, the channel used and other factors. In the event that Your order cannot be processed because You use a invalid credit or debit card, eDreams will charge You an additional service fee of up to sixty euro (€60) and will provide You with instructions to make the payment of Your order effective. Once full payment has been made by You, the additional service fee will be refunded by deducting it from total price of Your order. You will not receive any of the services ordered until full payment has been received. Note that price of the services at the moment you completed Your purchase by clicking ACCEPT AND PURCHASE may change due to the elapsed time between completing Your purchase and the moment on which Your payment has been received in full. In such case, to process Your order You must accept the price of the travel service(s) which is applicable at the moment the full payment has been received. In the event that any problem arises relating to you payment, we will contact You within forty-eight (48) hours from your order (or within twenty-four (24) hours if You are traveling within forty eight (48) hours) and will instruct You to make the payment effective.

3.2.3. If you order includes one or more flights, be aware that some airlines

**+€60 overcharge
€0 on Ryanair.com**



eDreams.com 20kg Bag

eDreams.com - €44.33 (+85% over-charge)

21:55 MAD 2h 35' **Attention!** Only small bag included

No stops Sat, 02 Dec Adolfo Suárez Madrid - Barajas, Madrid (Spain)

Passengers: 1 Adult

Hand luggage: Small bag included

Check-in baggage: 1 x bags (20kg) **€ 44.33**

Total: **€ 44.33**

Services: No extra services selected

Prime: Regular price € 74.32, Prime discount -€ 13.00 applied

Final price: **€ 61.32**

Taxes and service charges included

See breakdown

Eligible for Flexible Travel Dates

	Basic	Recommended Flex	Super Flex
Price	€ 16.99 per passenger	€ 19.06 per passenger	€ 23.86 per passenger
Fees	Fees apply	Free	Free
Insurance	€35	Free	Free
Baggage	×	✓	✓
Seat	×	×	✓

+85% overcharge

Ryanair.com - €23.99

RYANAIR

Cabin Bags

1 Small Bag (40 x 20 x 25 cm) fits under your seat

or

Priority & 2 Cabin Bags (40 x 20 x 25 cm and 55 x 40 x 20 cm)

1 Small Bag only (Included with fare)

Add for €16.00

10kg Check-in Bag (55 x 40 x 20 cm) 1 bag per passenger

20kg Check-in Bag (120 x 120 x 80 cm) Up to 3 bags per passenger

€18.39

€23.99



eDreams.com 10kg Bag

eDreams.com - €38.73 (+111% overcharge)

Your trip to **Madrid**

Flight: Ryanair FR7156, Sat, 02 Dec, 21:55 MAD, 2h 35'

Passengers: 1 Adult

Hand luggage: Small bag included

Check-in baggage: 1 x bags (10kg)

Total: € 38.73

Services: No extra services selected

Prime: Regular price € 68.72, Prime discount -€ 13.00 applied

Final price: € 55.72

Taxes and service charges included

See breakdown

Eligible for Flexible Travel Dates

	Basic	Recommended Flex	Super Flex
Basic fare	€ 16.99 per passenger	€ 19.06 per passenger	€ 23.86 per passenger
Time changes	Fees apply	Free	Free
Booking fee	€35	Free	Free
Priority assistance	×	✓	✓
Flexible ticket	×	×	✓

+111% overcharge

Ryanair.com - €18.39

Cabin Bags: 1 Small Bag (40 x 20 x 25 cm) fits under your seat

OR: Priority & 2 Cabin Bags (40 x 20 x 25 cm and 55 x 40 x 20 cm)

Check-in to Madrid: 1 Small Bag only (Included with fare) or Add for €16.00

Check in any bags?

10kg Check-in Bag (55 x 40 x 20 cm) 1 bag per passenger

20kg Check-in Bag (120 x 120 x 80 cm) Up to 3 bags per passenger

€18.39



eDreams.com Priority Boarding

eDreams.com - €21 (+31% over-charge)

Check-in bags

+ Add another adult

Cabin bag options for Ryanair

	Small bag only (40x20x25cm)	Most popular 10kg cabin bag + priority boarding	10kg check-in bag (55 x 40 x 20cm)
1x small bag that fits under the seat in front of you	✓	✓	✓
1x 10kg cabin bag	additional €89.00* fee may apply	✓	—
1x 10kg check-in bag to be dropped-off at the check-in desk	—	—	✓
Priority boarding	—	✓	—
	Included	€21.00 per passenger + flight	Sold out!
	Selected	Select	Select

*If you bring a larger cabin bag to the gate, the airline may charge you €89.00.

Avoid the middle seat? Due to Ryanair's seating policy, unless you pre-book you are very likely to be allocated a middle seat.

Departure flight
DUB - MAD

P1

+31% overcharge

09:37
09/11/2023

Ryanair.com - €16

RYANAIR | FAQ | Fees | Contact us | Balance: €0.00 | €19.99

bags

Cabin Bags
st on board
in Bag & 1 Small Bag

1 Small Bag
fits under your seat

or

Priority & 2 Cabin Bags

1 Small Bag only
Included with fare

Add for €16.00

Check in any bags?

10kg Check-in Bag
1 bag per passenger

20kg Check-in Bag
Up to 3 bags per passenger
Cheapest time to buy

10kg Check-in Bag
Add €18.39

20kg Check-in Bag
€23.99

09:15
09/11/2023

Lastminute.com Allocated Seats

Lastminute.com - €22.50 (+137% over-charge)

Dublin → Madrid

Classic fare

Seat information

- Standard from 21.00€ per person
- Front Row from 22.50€ per person
- Extra legroom from 23.50€ per person
- Unavailable
- Selected seat

+137% overcharge

Total 22.50€ **Confirm**

Ryanair.com - €9.50

Fees | Contact us

Recommended | **Select your own**

Select any seat you like

Check-in 60 days pre-departure

Dublin to Madrid

Passengers

04C
€9.50

Continue

Lastminute.com Allocated Seats

Lastminute.com - €23 (+318% overcharge)

Secure Checkout - lastminute.co

https://secure.lastminute.ie/hdp/checkout/carts/C20C1E5607EF1B939C262578BE1C564D...

Dublin → Madrid

Seat information

- Standard from 21.00€ per person
- Front Row from 22.50€ per person
- Extra legroom from 23.50€ per person
- Unavailable
- Selected seat

+318% overcharge

Total 23.00€ Confirm

Ryanair.com - €5.50

Ryanair

https://www.ryanair.com/ie/en/trip/flights/seats?tpAdults=1&t...

Fees | Contact us

Recommended | **Select your own**

Select any seat you like
Check-in 60 days pre-departure

Dublin to Madrid
Passengers

Aisle **28D** €5.50

Continue

A card payment processing fee may be applied to your booking. This fee will be reflected in the total price once the card number has been entered. Please see our GTCC for more details.

Lastminute.com 20kg Bag

Lastminute.com - €45.24 (+89% over-charge)

Secure Checkout - lastminute.com

Price details
Rates, taxes and fees included

Price before discount €20.19
Total discount -€3.20
Total price €16.99

Time remaining: 29:05

Cabin luggage and priority boarding

The fare you chose only includes a small bag. Add this option to be the first on board and bring your 10 Kg luggage in the cabin.

- 10 Kg hand luggage (55x40x20 cm)
- Small bag (40x20x25 cm)
- Priority boarding (Skip the line)

€19.10 pp **Add**

Checked luggage

Review your [luggage allowance](#) and what you can take on the plane.

Buy luggage now to avoid extra fees at the airport.

+89% on overcharge

Hugo M.

- No checked bag
- 1 x 10KG €39.64
- 1 x 20KG €45.24**
- 2 x 20KG €79.86

Special assistance

10:06 09/11/2023

Ryanair.com - €23.99

Ryanair

RYANAIR FAQ Fees Contact us

€19.99

Bags

Stand on board
1 Cabin Bag & 1 Small Bag

Only queue under the seat

- 1 Small Bag (40 x 20 x 25 cm) fits under your seat
- OR Priority & 2 Cabin Bags (40 x 20 x 25 cm and 55 x 40 x 20 cm)

to Madrid

- 1 Small Bag only (Included with fare)
- Add for €16.00

Check in any bags?

Check in Bags

- 10kg Check-in Bag (55 x 40 x 20 cm) 1 bag per passenger
- 20kg Check-in Bag (120 x 120 x 80 cm) Up to 3 bags per passenger (Cheapest time to buy)

to Madrid

Add €18.39

€23.99

09:15 09/11/2023



Lastminute.com 10kg Bag

Lastminute.com - €39.64 (+116% over-charge)

Secure Checkout - lastminute.com

Price details
Rates, taxes and fees included

Price before discount €20.19
Total discount -€3.20
Total price €16.99

Time remaining: 29:05

Cabin luggage and priority boarding
The fare you chose only includes a small bag. Add this option to be the first on board and bring your 10 Kg luggage in the cabin.

10 Kg hand luggage
Fits in overhead storage (55x40x20 cm)

Small bag
Must fit under the seat (40x20x25 cm)

Priority boarding
Skip the line

€19.10 pp **Add**

Checked luggage
Review your [luggage allowance](#) and what you can take on the plane.

Buy luggage now to avoid extra fees at the airport.

+116% overcharge

Hugo M.

No checked bag

1 x 10KG €39.64

1 x 20KG €45.24

2 x 20KG €79.86

Special assistance

Ryanair.com - €18.39

RYANAIR

Balance: €0.00 | €19.99

bags

Cabin Bags

stand on board

1 Small Bag & 1 Small Bag

1 Small Bag
40 x 20 x 25 cm
fits under your seat

or

Priority & 2 Cabin Bags
40 x 20 x 25 cm and 55 x 40 x 20 cm

to Madrid

1 Small Bag only
Included with fare

Add for €16.00

check in any bags?

Check-in Bags

at the check-in desk

charges-free

if you buy it now

55 x 40 x 20 cm
10kg Check-in Bag
1 bag per passenger

120 x 120 x 80 cm
20kg Check-in Bag
Up to 3 bags per passenger
Cheapest time to buy

to Madrid

Add €18.39

€23.99

Lastminute.com Priority Boarding

Lastminute.com - €19.10 (+19% overcharge)

Secure Checkout - lastminute.co

https://secure.lastminute.ie/hdp/checkout/carts/C20C1E5607EF1B939C262578BE1C564D...

First name [redacted] ✓
Surname [redacted] ✓
Date of birth [redacted]

Price details
Rates, taxes and fees included

Price before discount €20.19
Total discount -€3.20
Total price €16.99

Time remaining: 29:05

Cabin luggage and priority boarding

The fare you chose only includes a small bag. Add this option to be the first on board and bring your 10 Kg luggage in the cabin.

10 Kg hand luggage
Fits in overhead storage (55x40x20 cm)

Small bag
Must fit under the seat (40x20x25 cm)

Priority boarding
Skip the line

€19.10 pp **Add**

Checked luggage

Review your [luggage allowance](#) and what you can take on the plane.

Buy luggage now to avoid extra fees at the airport.

+19% on Lastminute.com

Hugo M.

No checked bag
1 x 10KG €39.64
1 x 20KG €45.24
2 x 20KG €79.86

Special assistance

10:06 09/11/2023

Ryanair.com - €16

Ryanair

https://www.ryanair.com/ie/en/trip/flights/bags?tpAdults=1&tpT...

RYANAIR | FAQ | Fees | Contact us | €19.99

Bags

on board

in Bag & 1 Small Bag

only

queue

under the seat

40 x 20 x 25 cm
1 Small Bag
fits under your seat

or

BOARD FIRST
40 x 20 x 25 cm and 55 x 40 x 20 cm
Priority & 2 Cabin Bags

to Madrid

1 Small Bag only
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Up to 3 bags per passenger
Cheapest time to buy

to Madrid

Add €18.39

0 €23.99

09:15 09/11/2023

Opodo.com “Flight Cancellation Fee”

Opodo.com

The screenshot shows a web browser window with the URL `opodo.com/customer-service/#/cancellation/flight/how-cancel-flight`. The page features the Opodo logo at the top left. Below the logo, there is a breadcrumb trail: `Home >> How can I cancel my flight?`. The main heading is **How can I cancel my flight?**. The text below explains that in most cases, users can cancel online in "MyTrips", but it may not result in a refund. It states that the refund amount depends on fare conditions, insurance, and service. A red-bordered box highlights the following text: "Some airlines may also apply a cancellation fee, and there are always elements of a booking that are non-refundable. Opodo will charge **60€** administration fee per ticket (unless you have selected a Standard or Premium option)." Below this, there are sections for "How do I cancel my booking?" and "Already checked in?". The "How do I cancel my booking?" section includes a "Manage my booking" button. The "Already checked in?" section includes a "Cancel Now" button. At the bottom right of the page, there is a "How can we help?" button. The browser's taskbar at the bottom shows various application icons and the system clock indicating 10:16 on 03/11/2023.

+€60 overcharge
€0 on Ryanair.com

Opodo.com Allocated Seats

Opodo.com - €23.99 (+153% overcharge)

Choose your seats

DUB - MAD

Avoid the middle seat? Due to Ryanair's policy, if you pre-book you are very likely to be allocated a middle seat.

Departure flight
DUB - MAD

P1 **4C**

4C
€ 23.99

+153% overcharge

Total: € 23.99
Remove all selected seats

Confirm

If you don't choose your seat it will be automatically assigned to you by the airline. If your exact choice is unavailable

10:32
09/11/2023

Ryanair.com - €9.50

Fees | Contact us

Recommended **Select your own**

Select any seat you like
Check-in 60 days pre-departure

Dublin to Madrid
Passengers

04C
€9.50

Continue

10:05
09/11/2023

Opodo.com Allocated Seats

Opodo.com - €19.99 (+263% overcharge)

Choose your seats

DUB - MAD

Avoid the middle seat? Due to Ryanair's seating policy, unless you pre-book you are very likely to be allocated a middle seat.

Departure flight
DUB - MAD

P1 4C

Seats from € 19.99

Aisle seat
28D
€ 19.99

+264% on Opodo.com

Total: € 23.99
Remove all selected seats

Confirm

If you don't choose your seat it will be automatically assigned to you by the airline. If your exact choice is unavailable.

10:33
09/11/2023

Ryanair.com - €5.50

Recommended Select your own

Select any seat you like
Check-in 60 days pre-departure

Dublin to Madrid
Passengers

Aisle 28D
€5.50

Continue

A card payment processing fee may be applied to your booking. This fee will be reflected in the total price once the card number has been entered. Please see our GTCC for more details.

09:07
09/11/2023

Opodo.com "Service Support"

Opodo.com

Passengers

Passenger's name	Type	Check-in baggage	Departure
[Redacted]	Adult	No check-in baggage	DUB to MAD - 4C

Choose your level of support
Support Option

	Basic	Standard	Premium
Confirmation email on demand	-	✓	✓
Live updates on your flights and COVID-19 travel restrictions	-	✓	✓
Flight booking confirmation by SMS	-	✓	✓
Mobile flight alerts notifications	-	✓	✓
Preferential customer service	-	-	✓
Priority refund	-	-	✓
Included no additions		€ 7.99 per passenger	€ 17.99 per passenger
Select	Select	Select	Select

Recommended for a stress-free trip

Cancel for Any Reason Guarantee Only available now

Cancel your trip and get money back every time!

€ 14.00
per person and segment

+ Add

€17.99 overcharge
€0 on Ryanair.com

Final price € 4

Taxes and service charge included

✓ Eligible for Flexible Dates

Send by email

Opodo.com 20kg Bags

Opodo.com - €44.33 (+85% overcharge)

Book cheap flights | opodo - Search | opodo.com/travel | How can I cancel?

https://www.opodo.com/travel/secure/#details/13269150627/

+ Add another adult

Add check-in bags

No check-in bags added for your flight

Avoid sky-high baggage fees at the airport

Adult

Departure: Dublin → Madrid

0 x **Add baggage**

1 x bag (10kg)	€ 38.73
1 x bag (20kg)	€ 44.33
2 bags (30kg total)	€ 65.06
2 bags (40kg total)	€ 88.66
3 bags (50kg total)	€ 107.30

Cabin bag options for Ryanair

Check the cabin bag options for your flight

Your current selection: **Small bag only (40x20x25cm)**

This item must fit under the seat in front of you.

+85% overcharge

Choose your seats: DUB - MAD

Seats from € 19.99

Departure flight: DUB - MAD

Seating policy: Avoid the middle seat? Due to Ryanair's seating policy, unless you pre-book you are very likely to be allocated a middle seat.

Seats from € 19.99

10:30 09/11/2023

Ryanair.com - €23.99

RYANAIR | FAQ | Fees | Contact us | €19.99

bags

1 Small Bag fits under your seat

Priority & 2 Cabin Bags

1 Small Bag only (Included with fare)

Add for €16.00

Check in any bags?

10kg Check-in Bag (1 bag per passenger)

20kg Check-in Bag (Up to 3 bags per passenger)

€18.39

€23.99

09:15 09/11/2023



Opodo.com 10kg Bags

Opodo.com - €38.73 (+111% over-charge)

Book cheap flights | opodo - Search | Book cheap flights | opodo.com/travel | How can I can...

https://www.opodo.com/travel/secure/#details/13269150627/

+ Add another adult

Add check-in bags

No check-in bags added for your flight

Avoid sky-high baggage fees at the airport

Adult

Departure Dublin → Madrid 0 x [Add baggage](#)

1 x bag (10kg)	€ 38.73
1 x bag (20kg)	€ 44.33
2 bags (30kg total)	€ 83.06
2 bags (40kg total)	€ 88.66
3 bags (50kg total)	€ 127.30

Cabin bag options for Ryanair

Check the cabin bag options for your flight

Your current selection:

Small bag only (40x20x25cm) [view other options](#)

This item must fit under the seat in front of you.

Choose your seats

DUB - MAD

+111% overcharge

Avoid the middle seat? Due to Ryanair's seating policy, unless you pre-book you are very likely to be allocated a middle seat.

Departure flight DUB - MAD

Seats from € 19.99

P1

10:30 09/11/2023

Ryanair.com - €18.39

RYANAIR | FAQ | Fees | Contact us | Balance: €0.00 | €19.99

bags

st on board

in Bag & 1 Small Bag

only

queue

under the seat

40 x 20 x 25 cm **1 Small Bag** fits under your seat

OR

40 x 20 x 25 cm and 55 x 40 x 20 cm **Priority & 2 Cabin Bags**

to Madrid

1 Small Bag only Included with fare

Add for €16.00

check in any bags?

on Bags

at the check-in desk

charges-free

if you buy it now

55 x 40 x 20 cm **10kg Check-in Bag** 1 bag per passenger

120 x 120 x 80 cm **20kg Check-in Bag** Up to 3 bags per passenger Cheapest time to buy

to Madrid

Add **€18.39** €23.99

09:15 09/11/2023

Opodo.com Priority Boarding

Opodo.com - €21 (+31% overcharge)

Hugo Moreno Adult
Departure: Dublin → Madrid

Cabin bag options for Ryanair

	Small bag only (40x20x25cm)	Most popular 10kg cabin bag+ priority boarding	10kg check-in bag (55 x 40 x 20cm)
1x small bag that fits under the seat in front of you	✓	✓	✓
1x 10kg cabin bag	additional €89.00* fee may apply	✓	—
1x 10kg check-in bag to be dropped-off at the check-in desk	—	—	✓
Priority boarding	—	✓	—
	Included	€21.00 per passenger + flight	Sold out!
	Selected	Select	Select

*If you bring a larger cabin bag to the gate, the airline may charge you €89.00.

+31% overcharge

Ryanair.com - €16

RYANAIR | Balance: €0.00 | €19.99

Bags

Stand on board
1 Cabin Bag & 1 Small Bag

or

BOARD FIRST
1 Small Bag & 2 Cabin Bags

40 x 20 x 25 cm
1 Small Bag
fits under your seat

40 x 20 x 25 cm and 55 x 40 x 20 cm
Priority & 2 Cabin Bags

to Madrid

1 Small Bag only
Included with fare

Add for €16.00

check in any bags?

10kg Check-in Bag
1 bag per passenger

55 x 40 x 20 cm

20kg Check-in Bag
Up to 3 bags per passenger

120 x 120 x 80 cm

Cheapest time to buy

to Madrid

Add €18.39

€23.99